



G. K. BHARAD INSTITUTE OF ENGINEERING

Managed by: Shri Mohan Educational & Charitable Trust, Rajkot
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Pool Campus notice for 2016 batch CE/IT Students

Here we are informing you that Marwadi college is going to organize pool campus of eClinical Works for BE CE/IT - 2016 batch.

Eligibility Criteria

Bachelors or Masters Degree in Computer Science or Information Technology or a related field (such as BE, BTech, MTech, BCA, MCA, BSc IT, MSc IT) **2016 batch. (NO PERCENTAGE CUT OFF REQUIREMENT)**

Job Description:

Software Specialist (Technical Support)

Job Functions / Responsibilities:

- Find technical solutions on issues or queries related to unknown or new scenarios
- Meet set SLAs
- Manage relationships with clients
- Work with cross-functional teams as and when required
- Keep up-to-date with all eClinicalWorks products and its enhancements
- Maintain excellent customer satisfaction level
- Other duties as assigned

Skills Required:

- Bachelors or Masters Degree in Computer Science or Information Technology or a related field (such as BE, BTech, MTech, BCA, MCA, BSc IT, MSc IT)
- Proficient with relational databases (SQL Queries)
- Excellent knowledge on basic RDBMS Concepts
- Knowledge / Experience with Java or .Net (OOPs Concepts)
- Experience with Internet Protocols, HTTP / HTTPS
- Knowledge of basic networking fundamentals
- Experience with XML / XSL
- Experience with Web Application Server(s)
- Understanding of multi-tier web architecture
- Knowledge of SQL Server 2005, 2008 and My SQL
- Knowledge of server side programming using VB/ COM, .Net and/or Java would be an advantage

- Prior technical support experience shall be an advantage
- Prompt, responsive, responsible and friendly approach to customer situations

Other Skills / Abilities:

- Professional telephone etiquettes
- Ability to balance multiple priorities
- Ability to handle difficult situations
- Hard working smart individual
- Eager to learn new things
- Excellent customer service orientation
- Strong analytical and problem solving skills
- Excellent attitude and spirit of cooperation
- Strong interpersonal and communications skills
- Ready to work in 24*7 Shifts

Very Important Information for Job Seekers:

1. We are aiming to hire final semester students from Computer Engineering and Information Technology branches
2. Theselected students will be deputed at our Ahmedabad office
3. They are required to give live software support to our Clients in the USA. They will be designated as Software Specialists taking care of technical support by solving Database, JSP etc related issues
4. We seek people having good command over English language
5. We will be conducting technical test based on database, networking, tomcat, etc. and those who qualify will undergo technical interview
6. They will be required to work primarily in evening / night shifts, as decided by the management
7. The selected candidates would require signingan 18 months service agreement
8. Saturdays and Sundays will be week-offs after the completion of the initial training period
9. Company would be providing door to door pick-up and drop-offfacility to all the employees free of cost
10. The starting CTC will be Rs.2.50Lacs per annum

Registration Link (Deadline to register 11th Jan. 2016)

<http://ecwatl.eclinicalweb.com:8080/eManagerWeb/campusregistration>

Time & Venue: 19th Jan. 2016 at 9 AM at Seminar hall, PG Building, Marwadi Group of Institutions, Rajkot.

Thank you..

Prof.P.R.Gosai

TPO

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