

eClinicalWorks

Campus Drive 2016

About eClinicalWorks

eClinicalWorks is a privately-held and was founded in 1999, profitable company that focuses on establishing long-term relationships with customers. Our software is used by doctors and their staff in smallest to the largest set up in the USA. eClinicalWorks is a leader in ambulatory clinical solutions. Our solutions extend the use of Electronic Health Records (EHR) beyond practice (clinic/hospital) walls with the latest technologies and create community-wide records. Our core products are Electronic Medical Records (EMR) and Practice Management (PM).

Our revenues for 2015 exceeded \$400 million. We have an established customer base of more than 115,000+ physicians and 420,000 plus medical professionals across all 50 states. We have one of the highest customer retention and customer satisfaction ratios in the industry. One in five citizens of the USA is treated by doctors using eClinicalWorks.

eClinicalWorks employs more than 4500+ people across its locations. We are headquartered in Westborough, Massachusetts, USA. We also have offices in New York, Atlanta, Chicago, California, Mumbai, Bangalore and Ahmedabad. We have a large infrastructure with more than 14 to 18 data centers across the USA.

We are a product based company designing and implementing our own Software. We are very rapid in research & development and innovation in the HealthCare IT industry. We believe in providing growth to our employees within the company.

eClinicalWorks is a highly decorated technology and company, winning numerous awards over the years, including being recognized by IDC and named to Inc. Magazine's Inc. 500 list of the fastest-growing private companies. Its customers are also being recognized for the success they have had using eClinicalWorks, with six customers receiving HIMSS Davies Awards during the past four years, which honor excellence in implementing electronic health record (EHRs).

Our vision

"To run eClinicalWorks as an independent, profitable, successful and private organization for years to come"

Our Mission

"To make a change by dedicating our professional careers to improving healthcare by providing technology and services to reduce costs, reduce errors and improve the quality of care"

eClinicalWorks Ahmedabad

Ahmedabad operations of eClinicalWorks India Pvt. Ltd. started from April 2009. We have more than 900+ employees at our Ahmedabad office. We are at a prime location of the city with one of the finest offices with a pleasant and lively atmosphere to work. We have one of the finest infrastructures established to provide high-end technologies and resources to perform your best. We provide rigorous technical training along with giving on job training to ensure you are fully-equipped with knowledge and confidence that you need.

Software Specialist (Technical Support)

Job Functions / Responsibilities:

- Find technical solutions on issues or queries related to unknown or new scenarios.
- Meet set SLAs.
- Work with cross-functional teams as and when required.
- Keep up-to-date with all eClinicalWorks product and its enhancements.
- Other duties as assigned.

Skills Required:

- Bachelors or Masters Degree in Computer Science or Information Technology or a related field (such as BE, BTech, MTech, BCA, MCA, BSc IT, MSc IT)
- Proficient with relational databases (SQL Queries)
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- Experience with Internet Protocols, HTTP / HTTPS
- Experience with XML / XSL
- Experience with Web Application Server(s)
- Understanding of multi-tier web architecture
- Knowledge of SQL Server 2005, 2008 and My SQL
- Knowledge of server side programming using VB/ COM, .Net and/or Java would be an advantage
- Prior Technical experience shall be an advantage

Other Skills / Abilities:

- Professional telephone etiquettes
- Ability to balance multiple priorities
- Ability to handle difficult situations
- Hard working smart individual
- Eager to learn new things
- Strong analytical and problem solving skills

- Excellent attitude and spirit of cooperation
- Strong interpersonal and communications skills
- Ready to work in 24*7 Shifts

Very Important Information for Job Seekers:

1. We are aiming to hire final semester students from Computer Engineering and Information Technology branches
2. Theselected students will be deputed at our Ahmedabad office
3. They are required to give live software support to our Clients in the USA. They will be designated as Software Specialists taking care of technical support by solving Database, JSP etc related issues
4. We seek people having good command over English language
5. We will be conducting technical test based on database, networking, tomcat, etc. and those who qualify will undergo technical interview
6. They will be required to work primarily in evening / night shifts, as decided by the management
7. The selected candidates would require signing an 24 months service agreement
8. Saturdays and Sundays will be week-offs after the completion of the initial training period
9. Company would be providing door to door pick-up and drop-off facility to all the employees free of cost
10. The starting CTC will be Rs.2.50Lacs per annum